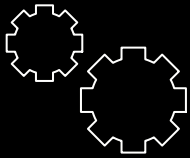




# COOPEX Soft

<http://www.coopexsoft.sk>

Location: Presov, Slovakia  
Founded: 1992  
Employees: 40+



## Case Study

### About company

COOPEX Soft is a software development company based in Slovakia.

Core development is oriented on analytics software tools since foundation date.

COOPEX Soft is producer of crisis management system for Slovak government operating in Slovak Republic since 1992. That distributed system is maintained in more than 3000 installations. The system was presented on many international conferences including these organized by NATO authorities, and it was recognized as very useful software of high standard.

### Problems

COOPEX Soft customers constantly requested for changes. Company was forced to release new versions every 3 months. Developers had to work on many versions concurrently.

This had lead to problems with change management and project management. Developers were fixing version 1 defects, developing new features for version 2. Architects were working on version 3. All at the same time.

It was a big challenge for project management team in area of resource planning. Project managers were using Microsoft Project®. Releases and tasks management with these tool was not so easy. Project status was not visible in one place.

### Solution

In January 2007 company management begins process transition from iterative waterfall to agile methods. As primary project management method SCRUM is selected.

Company had looked for good project management tool supporting Scrum natively. One of the major requirements was support of the story index cards the way as they were on the wall.

ScrumDesk was entry into Scrum agile method for all COOPEX Soft developers. Using this tool they learned good Scrum techniques based on first-class agile books ScrumDesk was built on.

Daily meetings are performed in the front of the virtual desk projected on the wall now. Developers are able to track their progress immediately. Cards were recognized as an intuitive way to use. Retrospective implementation is used to choose best ideas for process improvements.

### Results

As a result, developers' productivity rose for more than 70% thanks to Scrum. COOPEX Soft is now able to estimate accurately release dates, which leads to customers' satisfaction and increase of efficiency as benefit for the company.

Project managers and product owners are able to see reports in one place now.

Scrum and ScrumDesk is used in other two new projects at COOPEX Soft.

ScrumDesk provided additional big benefit. Every team member, customers including, learned Scrum principles while using the tool.



### Torin

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